

**CLJ
9500mfp
Printer**

**HP Color LaserJet 9500mfp printer
Solutions provide by firmware roll 08.061.9**



Security Level: Public

Date Written/Updated: 11/20/2006

Document Summary

- ✓ This document list improvements provide with the CLJ9500mfp 08.061.9 firmware roll.

Issue Description: The following issues have been resolved with the revision 08.061.9 firmware roll, which is now available on hp.com at the following URL:

http://www.hp.com/go/lj9500mfp_firmware

Solution or Workaround: Solutions provided:

You may see improvements for the problems mentioned below by updating your printer's firmware with revision "*20060914 08.061.9*".

Enhancements and Fixes provided with this Firmware revision

Enhancement

The following new functionality or features are provided by this firmware release: **08.061.9**

FIRMWARE DATECODE: **20060914 08.061.9**

Base:

- Enhancement to suppress the control panel toner low messages.
- Firmware upgrades are now logged to the Event Log
- Firmware version included in all Event Log entries.
- When Fax Confirmation is enabled, completely obscure the original number while entering the confirmation number.
- Fax number is removed when confirmation fails with Fax Number Confirmation enabled.
- Implemented HP separator page in the driver properties.
- More complete user information is included in the log file for send to email jobs sent through SMTP gateways.
- New security page has been added to the Embedded Web Server.
- 49.FF81 errors logged to the Event Log.

Embedded Analog Fax:

- Added Backup and Export capabilities for Fax Address Book and Speed Dial lists.

- Enhancement to allow Fax reports to print from the default fax tray specified on the printer.
- Display the name of any speed dial chosen next to the number when using quick dial feature.

Fixes

The following fixes or improvements are provided by this firmware release: **08.061.9**

FIRMWARE DATECODE: **20060914 08.061.**

- Some ADF jams may hang third party SCAPE solutions.
- Corrupt firmware on your input or output device may cause one of the following messages on the front control panel: 49.2169 error message, Resend Upgrade message or Corrupt Firmware on Output Device message.
- SLEEP DELAY is not resetting to default after Restoring Factory Settings
- Times not being reported correctly in Job Accounting Data
- Some PDF files may print with inverse colors.
- Implemented an Intermediate control panel lock feature.
- 49.5001 may appear with storing and retrieving large numbers of copy jobs.
- Secure Storage Erase operations may not consistently show up in the event log.
- Kerberos Authentication may not work when the LDAP Server Bind Method is anything but Kerberos.
- Fax Modem failure when number dialed contains 80 digits or more (Prefix and Recipient combined).
- 49.4C02 error may occur after performing restore factory setting following a Disk INIT/NVRAM INIT.
- Added additional metadata keys to support third party accounting software.
- 49.6A08 or 49.6A18 Compression Error when a modem failure occurs while receiving a corrupted fax.
- The "Cancel" button on Restrict Color Page may not work properly.
- E-mail Fax Notification is not including thumbnail image (include thumbnail option is not selectable in EWS).
- DSS Send to Folder file size is always the same no matter what is selected - Small, Standard or Large file size.
- Pressing the Reset key during a scan initiated by a third party application running on the MFP, the device may become unresponsive.
- Analog fax card not disabled during secure disk erase
- Implemented new telecom features for Belarus fax compatibility.
- EWS is reporting the NFS file system access incorrectly
- When setting up Embedded Send to Network Folder with MFP User Credentials, the user is prompted to enter Public Credential Information before leaving EWS.
- When Toner Low Alerts are turned on you may see an Email Alert every 10 seconds.
- Printing all Private Jobs may not print requested number of copies in each job.
- SMTP Authentication may fail when used with Microsoft IIS Virtual SMTP Server.
- While "LDAP server not available" message is displayed, Menu items may disappear or pressing Reset & Start initiates a copy job.
- 49.4C02 or 49.4C06 may occur when pressing Reset key with some third party Digital Send Enabler applications.
- FAX ACTIVITY LOG may show negative job duration if no end time is logged when fax is terminated unexpectedly.
- Ability to use simple or simple over SSL for LDAP addressing when using Kerberos authentication.
- Scan "Scaling Error" message is cropped in all languages except English.
- HP MFP Digital Sending Software (DSS) limited to 32 log entries.
- Not all fax numbers are listed in the email notification when the list contains up to 1500-2000 characters.
- PC Fax email notification's "TO" field displays name garbled.

- MFP will not print Legal size faxes from trays 2 or 3 when certain paper size settings are used.
- Missing capability to add up to eight (8) additional Kerberos domain entries.
- 49.4C02 may occur on power cycling MFP with LDAP Authentication set to Log In At Walk Up.
- MFP loses contact with Network Time Protocol (NTP) server if the IP address changes.

HP Multifunction finisher (C8088B) Firmware Revision: 041022

-- No Update

Stapler/Stacker (C8085A) Firmware Revision: 050317

-- No Update

Stacker (C8084A) Firmware Revision: 060602

-- 13.12.13 error may occur when a sensor does not properly detect a large stack of media in the output bin.

8-Bin Mailbox (Q5693A) Firmware Revision: 050316

-- No Update

2000 sheet input tray (Q1891A) Firmware Revision: 0113

-- No Update

Current firmware revisions included in this firmware bundle (Version 20060914 08.061.9)

DEVICE FIRMWARE REVISION

ACCESSORY	FIRMWARE VERSION
CLJ 9500MFP series printer	Date Code - 20060914 08.061.9
2000 sheet input tray (Q1891A)	0113
Stacker/Stapler (C8085A)	050317
Stacker (C8084A)	060602
8-Bin Mailbox (Q5693A)	050316
Multifunction finisher (C8088B)	041022
Copy Processor Board:	0.206 (2.1)
Scanner Control Board:	MFP301 11
Analog Fax	2.35i

Document Attributes

Product Models: Color LaserJet 9500mfp

Product Numbers: C8549A